

5 Year Furniture Service Plan



With a Guardsman Service Plan you can keep your new furniture looking as good as new!

WHAT IS A GUARDSMAN SERVICE PLAN?



The Guardsman Service Plan is a 5 year care plan for your new furniture. It takes care of stains, such as a spilt cup of coffee, or cosmetic damage, such as a scuff from a sharp object.

HOW DOES IT WORK?



5 year service plan for stains or cosmetic damage.



Simply report the damage as soon as it happens by calling our customer support team on 1800 806 182 or visit guardsmaneurope.com and let us take care of the rest.



Our talented technicians will be on hand to remove the stain or repair the damage.



If we can't fix the damage, we may replace the affected part or individual item.





THE SERVICE PLAN INCLUDES*:

- ✓ Stains, such as a spilt cup of tea
- ✓ Stains, such as dye transferred from jeans
- ✓ Cosmetic damage, such as rips, tears and burns
- ✓ Cosmetic damage, such as scuffs and scratches from pets

If you are purchasing motion furniture, you can also purchase an additional recliner mechanism plan which includes:

- ✓ Breaking or bending of the recliner or headrest mechanisms
- ✓ Failure of the recliner motor
- ✓ Cabling and transformer issues
- ✓ Handle or switch failure

Some damage isn't included in the service plan:

- Damage to the structure of your furniture (unless you purchased the motion furniture plan). Structural faults can be reported to the manufacturer directly if it is within their own guarantee period
- General wear and tear of the item
- Odours



It is important to note that this is a care plan, not a guarantee, or an insurance policy.



The motion furniture plan covers for faults/failures following the expiry of the manufacturer's guarantee period. It can only be purchased in conjunction with a 5 year Service Plan.



*Exclusions apply.

For full Service Plan conditions, visit: guardsmaneurope.com

