

817049\_BED Service\_Plan\_ Leaflet Jul 2023.indd 1-2 24/07/2023 13:51:32

# With a Guardsman Service Plan you can keep your new bed looking as good as new!

#### WHAT IS A GUARDSMAN SERVICE PLAN?

The Guardsman Service Plan is a 5 year care plan for your new bed. It takes care of stains, such as a spilt cup of coffee, or cosmetic damage, such as a rip from a sharp object.

# **HOW DOES IT WORK?**



5 year service plan for stains or cosmetic damage to your bed or mattress.



Simply report the damage as soon as it happens by calling our customer support team on **1800 806 182** or visit guardsmaneurope.com and let us take care of the rest.



Our talented technicians will be on hand to remove the stain or repair the damage.

If we can't fix the damage, we may replace the affected part or individual item.





### THE SERVICE PLAN INCLUDES\*:

- ✓ Stains, from a spilt cup of tea
- ✓ Stains, from human and animal bodily fluids
- ✓ Cosmetic damage, such as rips, tears and burns
- ✓ Cosmetic damage, such as scuffs and scratches

## Some damage isn't included in the service plan:

- Damage to the structure of your bed. Structural faults can be reported to the manufacturer directly if it is within their own guarantee period
- Damage to the mattress if a Guardsman approved mattress protector is not in use
- Damage or staining to the actual mattress protector
- General wear and tear of the item
- Odours



It is important to note that this is a care plan, not a guarantee, or an insurance policy.



\*Exclusions apply.

For full Service Plan conditions, visit: guardsmaneurope.com