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5 YEAR SERVICE PLAN FOR BEDS

Guardsman Europe Limited, First Floor, Penrose 2, Penrose Dock, Cork, T23 YY09
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 **GUARDSMAN**
AN AMYNTA COMPANY
FURNITURE PROFESSIONALS

PICK THE BED YOU LOVE NOT THE BED YOU NEED

WHAT IS A GUARDSMAN SERVICE PLAN?

The Guardsman Service Plan is a 5 year care plan for your new bed. It takes care of stains, such as a spilt cup of coffee, or cosmetic damage, such as a rip from a sharp object all from the date your furniture is delivered.

It also includes structural faults such as failing, broken ottoman pistons, wooden lats, broken drawer runners and castors which are all included after the manufacturers guarantee.

HOW DOES IT WORK?



5 year service plan for stains or cosmetic damage to your bed or mattress.



Simply report the damage as soon as it happens by calling our customer support team on **1800 806 182** or visit guardsmaneurope.com and let us take care of the rest.



Our talented technicians will be on hand to remove the stain or repair the damage.

If we can't fix the damage, we may replace the affected part or individual item.



THE SERVICE PLAN INCLUDES*:

Stains that are as a result of an accident including:

- ✓ Food and drink
- ✓ Dye transferred from jeans
- ✓ Human and animal bodily fluid

Cosmetic damage as a result of an accident including:

- ✓ Rips, tears and burns
- ✓ Scuffs and scratches
- ✓ Unforeseen incidents of bites and chews from pets

Adjustable & ottoman beds which occur after the manufacturer's guarantee

- ✓ Breaking or bending of the recliner or headrest mechanism
- ✓ Failure of recliner motor
- ✓ Cabling and transformer issues
- ✓ Pistons
- ✓ Drawer runners
- ✓ Bed slats

SOME ISSUES ARE NOT INCLUDED IN THE SERVICE PLAN:

- Structural faults if they are within the manufacturer's guarantee period
- Damage to the mattress if a Guardsman approved mattress protector is not in use
- Damage or staining to the actual mattress protector
- Ottoman bases damaged due to overfilling
- Excessive force damaging mechanism elements
- Damage to mattresses where the bed mechanism is continually used
- General wear and tear of the item
- Odours
- TV screens that form part of the bed

